



MAJESTIC GYMNASTICS PARTY POLICY

- On enquiry a staff member will go through all the details required for the booking.
- To secure your booking a £60 non refundable deposit must be paid immediately via phone or over reception otherwise we cannot guarantee to hold the date/time of your booking.
- Our admin team will then be in touch in the week leading up to the party to finalise details of the party - but you are of course welcome to touch base regarding the party at any time.
- All party bookings must be paid in full on the party date.
- Once the party has been paid in full, the payment is non-refundable.
- Should you book a party within 21 days of the event, you may be required to pay in full.
- If the party booking has to be cancelled due to unforeseen circumstances an alternative date will be offered in order to maintain the £60 deposit against the booking. If the party is paid in full a £100 refund will be given should an alternative date not be possible
- There is no reduction in price should your party be less than 30 children.
- If your booking is for two (or more) birthday children the parent making the booking shall be the first point of contact, we'll only communicate with this parent to avoid miscommunication.
- The adult booking the party is responsible for any children left unattended – we are not responsible for any children during your time with us. Children age 4 and under must be accompanied at all times. All children 5 and upwards must enter the gym on their own.
- The adult booking the party is also responsible for the amount of children arriving to the birthday party – all walking children will be counted in participating numbers within the birthday party. If a sibling has arrived without prior knowledge to yourself, they must be added to the numbers
- The time you book your birthday party for is the time that we are ready to start – if you're late or wish to wait for late arriving guests that is not a problem, but it does run into your time.
- If you are hiring the party tea room please note it is self catered and you are responsible for the children and their behaviours during the time slot
- You must make sure your party and guests have vacated the tea room within 15 minutes of the party finish time
- We can only dispose of one bag of rubbish
- The tea room must be left clean and tidy